# 2018 AIRLINE GUIDE



Travel Daily travelBulletin



# Leading the pack

# **Business Publishing Group**



**Travel Daily** is Australia's premier travel trade publication, bringing the industry the most accurate and up to date news on time, every day.



**Cruise Weekly is** the only publication delivering dedicated cruise news, twice weekly featuring all the latest information on every cruising sector.



travelBulletin covers the topics and issues that matter most to the trade, offering a monthly into the ins and outs of the travel industry.



Business Publishing Group also produces three in depth guides, objectively comparing what each Airline, **Cruise and Touring** operators have to offer.











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Welcome to the 2018 Travel Daily/travelBulletin airline guide. This year, we are continuing with our combined guide where each participating carrier has highlighted its product offerings across all cabin classes.

The continued evolution of aviation technology has definitely filtered through to the passenger experience, and airlines are constantly making the most of the new offerings to differentiate their product from competitors. Australia, as a key global long haul market, is fortunate to be at the forefront of much of this innovation, with airlines regularly debuting their latest enhancements on Australian routes meaning Aussie travellers are often the first to experience them.

New seats in economy, premium economy, business and first class are where it starts – but that's just the beginning, with airlines now offering in-flight bars, refreshment stations, lounges and even showers. In-flight entertainment is always a key driver of customer choice and the massive advances in technology in recent years have meant an ever-expanding array of content, bigger screens, more responsive systems and additional features. Internet access is the next frontier, with the rise of global satellite networks enabling faster connections which are increasingly being adopted – and in turn enabling passengers to stream their own content.

We have attempted to include as much detail as possible from the participating carriers in the available space so you can easily compare the offerings across each airline. As well as cabin product the guide includes details on in-flight cuisine as well as loyalty programs – plus lounge access and other services on the ground, a key focus for many carriers.

We have a number of other guides on the drawing board, and welcome any suggestions about what you feel would be useful. Our aim is to provide an impartial comparison tool for our readers, who play a key role selling airline product to their clients.

We always appreciate your feedback on the guide, so please let us know what you think.

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AIR CANADA will continue to expand its Australian network in June 2018 when it launches a year-round Dreamliner service between Melbourne and Vancouver. Melbourne will become Air Canada's third Australian port, with the airline currently offering daily non-stop flights from Sydney and Brisbane to Vancouver and onwards to more than 120 destinations across North America.

Air Canada is Canada's largest domestic and international airline, and now ranks among the 20 largest carriers in the world. It currently provides scheduled passenger service directly to 64 airports in Canada and 57 in the United States. In addition, the airline operates services to 98 ports across Europe, the Middle East, Africa, Asia, Australia, the Caribbean, Mexico, Central America and South America.

In 2017 Air Canada was named the Best Airline in North America in the Skytrax World Airline Awards- the sixth time in eight years that independent UK research firm Skytrax has declared Canada's flag carrier the continent's best.

Air Canada is also proud to be a founding member of Star Alliance, the world's most comprehensive air transportation network serving 1,300 airports in 191 countries.

# INTERNATIONAL **BUSINESS CLASS**

### Seat Specifications

- Individual Pod
- Fully lie-flat bed
- Seat width 53.3cm
- Adjustable pneumatic cushion
- Pneumatic adjustable headrest with neck and head massage
- Power ports at every seat



### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: one piece, max 10kg

# Dining

- Inspired, innovative and sophisticated cuisine
- Selected wines from some of the world's top vineyards
- Express and Flexible meal options available



- Air Canada Concierge service
- Air Canada Maple Leaf Lounge
- Complimentary amenity kit
- Priority check-in, Priority Security clearance, **Priority Boarding**

# **PREMIUM ECONOMY CLASS**



### Seat Specifications

- Seat pitch: 94cm (B777-200LR) and 96.5cm (B787-8)
- Seat width: 50.8cm (B777-200LR) and 49.5cm (B787-8)
- Power ports at every seat
- Adjustable headrest, comfortable pillow and blanket



### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg



# Dining

 Complimentary wine and spirits as well as premium cuisine and a hot towel with every meal service on all international flights as well as on longer flights within North America



• Priority check-in, Priority Boarding

# **ECONOMY CLASS**

### Seat Specifications

- Seat pitch: 78.7cm (B777-200LR) and 76.2cm (B787-8)
- Seat width: 43.2cm (B777-200LR) and 43.9cm (B787-8)
- Power ports between the seats
- Adjustable headrest, comfortable pillow and blanket

## Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 10kg

# **Dining**

- International Economy Class flights feature a hot meal after take-off with additional services carrying, depending on flight times and routing.
- On international flights enjoy a selection of wine, spirits, and non-alcoholic beverages

# **ALL CLASSES**

# Intercontinental Fleet

- Boeing 777-300ER: 19 aircraft
- Boeing 777-200LR: 6 aircraft
- Boeing 787-8: 8 aircraft
- Boeing 787-9: 22 aircraft
- Boeing 767-300: 9 aircraft
- Airbus A330-300: 8 aircraft

# **Entertainment**

- Air Canada enRoute in-flight entertainment network
- Gate-to-gate access to hundreds of hours of on demand audio and video entertainment

# **Loyalty Programs**

- Air Canada's top-tier program, Altitude, recognises and rewards the airline's most frequent flyers
- Altitude members are recognised through their Aeroplan membership and benefit from Air Canada's partnership with Aeroplan offering numerous ways to earn and redeem Aeroplan miles with over 150 partners

# Clubs & Lounges

- Air Canada Maple Leaf Lounges in Vancouver, Montreal, Toronto, New York (EWR), Los Angeles, London and Paris for International Business Class and qualifying members
- Maple Leaf Club memberships available for purchase





### **KEY DESTINATIONS**

 Vancouver (YVR), Calgary (YYC), Edmonton (YEG), Montreal (YUL), Toronto (YYZ), Seattle (SEA), New York (EWR), London (LHR) and Paris (CDG)

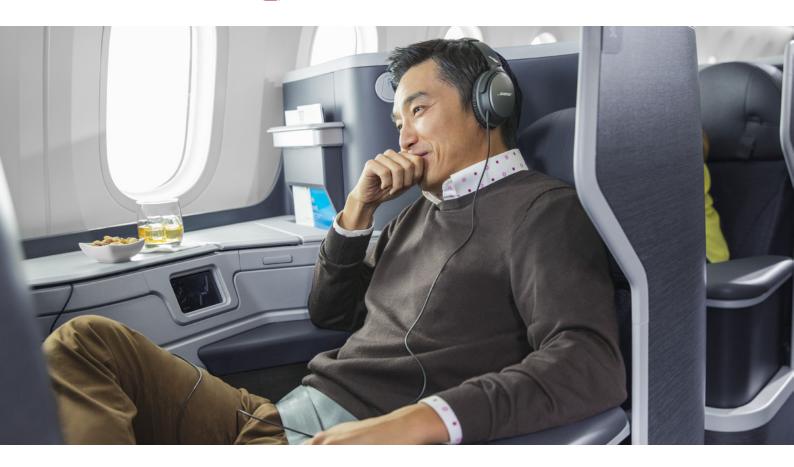
### **CONTACT DETAILS**

Phone: 0011 800 6699 2222 Website: aircanada.com









AMERICAN AIRLINES is offering you and your clients a world-class experience across the Pacific. Our daily service from Sydney Kingsford Smith International (SYD) to Los Angeles International (LAX) launched in December 2015. In October 2017, we launched our state-of-the-art Boeing Dreamliner 787-9, offering Flagship ™ Business, Premium Economy, Main Cabin Extra and Main Cabin.

# FLAGSHIP™ **BUSINESS**

# Seat Specifications

- Fully lie-flat seats with direct aisle access at every seat
- International Wi-Fi capability
- AC power outlets and USB ports at every seat
- A 40.6cm touchscreen monitor that offers in-seat entertainment with over 1,000 entertainment options to choose from



### Luggage Allowance

- Checked baggage: 23kg, 158cm dimensions
- Carry-on luggage: one personal item (dimensions 45 x 35 x 20cm) and one bag (dimensions 56 x 36 x 23cm, including handles and wheels)



• Menus vary throughout the year to ensure fresh and seasonal ingredients. Premium cabins are stocked with a wide variety of complimentary beers, wines and spirits to

complement the inflight menu and your destination. Each wine we serve goes through an extremely selective process as part of our award-winning wine program.



- Bose® QuietComfort® Acoustic Noise Cancelling® headphones for use in flight
- Starting in December, enjoy a Casper premium pillow, duvet, pyjamas, slippers and mattress pad, plus, an Amenity kit, featuring lifestyle brand Cole Haan.

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- Leather seats with 96.5cm of pitch, more legroom, wider seats and expandable foot and
- In-seat entertainment with over 1,000 entertainment options to choose from



# Luggage Allowance

- Checked baggage: 23kg, 158cm dimensions
- Carry-on luggage: one personal item (dimensions 45 x 35 x 20cm) and one bag (dimensions 56 x 36 x 23cm, including handles and wheels)



• Our expanded menu offers meals that are healthy, delicious and customized for your travel - menus vary depending on when and where you're travelling. In addition, premium cabins are stocked with a wide variety of complimentary beers, wines and spirits to complement the inflight menu. Meals can be reserved up to 30 days before your trip.



- · Amenity kits, noise-reducing headphones and upgraded pillows and blankets
- Enhanced meals are served with complimentary wine, beer and spirits



# MAIN CABIN EXTRA AND MAIN CABIN

### Seat Specifications

- Main Cabin Extra seating, more legroom to stretch out
- An earlier exit off the plane after landing for Main Cabin Extra passengers
- International Wi-Fi capability
- AC power outlets and USB ports at every seat
- In-seat entertainment with over 1,000 entertainment options to choose from
- oneworld® elite members are offered complimentary or discounted access to Main Cabin Extra, dependent on status

# Luggage Allowance

- Checked baggage: 23kg, 158cm dimensions
- Carry-on luggage: one personal item (dimensions 45 x 35 x 20cm) and one bag (dimensions 56 x 36 x 23cm, including handles and wheels)



 Complimentary beer, wine and spirits, as well as delicious meals.

# **ALL CLASSES**

# Intercontinental Fleet

 We've taken delivery of hundreds of new aircraft (including 22 Dreamliners with another 22 on order); giving us the most new planes of any airline in the world. The average age of our fleet now sits at just over 10 years.

# **Entertainment**

- In-seat entertainment with over 1,000 entertainment options to choose from
- USB and power ports at every seat
- International Wi-Fi capability

# **Loyalty Programs**

- The American Airlines AAdvantage® program allows customers to earn and redeem miles on American Airlines, oneworld® partners as well as on hotels and car hire
- Members of Qantas Frequent Flyer can earn and redeem miles on American flights across the Pacific, as well as within North America.

# Clubs & Lounges

### FLAGSHIP™ LOUNGES

- We've introduced our all-new premium lounges in New York (JFK) and Chicago O'Hare International (ORD) this year, with Miami International (MIA) and Los Angeles (LAX) coming later this year
- Qualifying First and Business customers can enjoy our best amenities in our all-new space

   including chef-inspired meals, premium wine table, specialty cocktail bar and expansive seating
- The elevated Flagship<sup>™</sup> Lounge experience will open at Dallas Fort Worth International (DFW) and Philadelphia International (PHL) in the coming year.
- See aa.com/flagshiplounge FLAGSHIPTM FIRST DINING
- A first for any U.S. carrier, American has introduced a one-of-a-kind, pre-flight meal with full tableside service in an elegant setting.
- Our menu features regionally-inspired dishes with locally-sourced ingredients.
- Flagship™ First Dining opened in New York JFK in May 2017. Next locations for Flagship™ First Dining are LAX and DFW.
- See aa.com/flagshipfirstdining ADMIRALS CLUB® LOUNGES
- Continuing the refresh of Admirals Club® lounges, American has added locations at

### **KEY DESTINATIONS**

 American Airlines is the world's largest airline, offering a truly global network.
 L.A. is the gateway for our Australian passengers. With up to 225 daily departures; from LAX to 55 destinations worldwide

### **CONTACT DETAILS**

Industry support: 02 9101 1948 Website: aa.com

- Toronto Pearson International (YYZ), Houston's George Bush Intercontinental (IAH), and Orlando International (MCO)
- With access to more than 100 clubs and lounges worldwide, our members can enjoy complimentary snacks, drinks, power ports and Wi-Fi.
- See aa.com/admiralsclub











Experience a journey filled with delight aboard our **787 Dreamliner in Business Class** 







ROYAL BRUNEI AIRLINES is a full service airline and is the national carrier of Brunei Darussalam. Offering value for money fares to Asia, The Middle East and the United Kingdom, combined with friendly Bruneian hospitality, Royal Brunei Airlines has been named one of Skytrax most loved airlines in 2016. With the comfort of the Dreamliner 787-8 on long-haul routes and the A320-200 and A320ceo on short haul flights, you'll always travel in comfort. Operating continuously to Australia for over 32 years, Royal Brunei Airlines offers all passengers a 'Betterfly'. The Sultanate of Brunei itself is located in the green heart of Borneo and is known as 'The Abode of Peace' promoting tranquility, hospitality and Bruneian traditions. Royal Brunei Airlines embodies the very same values, in every flight it makes and to every destination, becoming the Gateway to Borneo and beyond.

### **BUSINESS CLASS**

### Seat Specifications

### B787-8

- Seat pitch: 200.6cm
- 2-2-2 abreast seating with privacy screens
- 18 seat capacity
- 180° lie-flat bed with ottoman
- · Backrest with lumbar massager
- 39cm personal screen entertainment system
- Noise cancelling headsets
- Full-size pillow and plush doona
- Amenity kit

### A320-200

- Seat pitch: 111.8cm
- 2-2 configuration
- 12 seat capacity
- 21cm personal entertainment system

### <u>A320ceo</u>

- Seat pitch: 106.7cm
- 2-2 configuration
- 12 seat capacity
- 26cm personal entertainment system
- Enjoy streaming movies, TV and music to your personal device through the IMPIAN app

# Luggage Allowance

- Checked baggage: 40kg, no piece exceeding 23kg
- Carry-on luggage: 12kg, two pieces, no piece exceeding 7kg

# Dining

- Dining upon request up to 90 min before landing
- Menu selected by consultant chefs
- Complimentary snacks provided

# **ECONOMY CLASS**

### Seat Specifications

### B787-8

- Seat pitch 83.8cm
- Semi-articulating recline seats
- 3-3-3 abreast seating
- 236 seat capacity
- Slim-line profile seat back
- 22.8cm personal touch screen A320-200 and A320ceo
- Average seat pitch 78.7 to 81.3cm
- 3-3 configuration
- 138 seat capacity

### Luggage Allowance

- Checked baggage: 30kg, no piece exceeding 23kg
- Carry-on luggage: one piece, not exceeding 7kg, plus one small personal item

# Dining

- A choice of meals included in the fare
- In-flight menus designed by consultant chefs
- Complimentary snacks provided

# Intercontinental Fleet

- 787-8 (four aircraft)
- A320-200 (four aircraft)
- A320ceo (two aircraft)
- In 2018 our existing 6 A320 aircraft will be replaced with 8 new A320neos, the latest, most environmentally friendly aircraft from Airbus



- Royal Skies loyalty program
- Free membership
- Accrue miles with our hotel and car rental partners
- Redeem flights and award upgrades online

# Clubs & Lounges

- Sky Lounge in Brunei for all business class passengers
- Partner international lounges at London, Dubai, Melbourne and across Asia

# **ALL CLASSES**



### Entertainment

- IMPIAN in-flight entertainment system
- In seat power and USB capabilities
- Selection of movies, TV shows and music available in multiple languages

### **KEY DESTINATIONS**

- Brunei
- London (Heathrow)
- Dubai
- Ho Chi Minh City
- Kota Kinabalu (Malaysia)
- Manila
- Bali

### CONTACT DETAILS

Phone: 1300 721 271 Website: flyroyalbrunei.com Email: melrba@rba.com.bn





**THAI** flies from Sydney, Melbourne, Brisbane and Perth to Bangkok, the heart of Asia across the globe to over 70 destinations including Thailand, Asia, the Indian-subcontinent, Indochina, Middle East, Europe and the United Kingdom. THAI's award-winning, full service anticipates every need and delivers hospitality with a unique Thai touch. THAI's fleet consists of the most technologically advanced aircraft including the Airbus A380, Boeing 777-300ER's, Boeing 787 Dreamliners and Airbus A350-900 featuring the latest in in-flight products and services ensuring the ultimate long-haul flight experience. Together with our subsidiary THAI Smile, THAI operates domestically and regionally and as a founding member of the Star Alliance network, we have the globe covered.

# ROYAL FIRST CLASS

### Seat Specifications

- Lie-flat beds on B747-400s or lie-flat suites on A380s (FRA/LHR/CDG/TYO/HKG)
- Luxurious shell seats converted to flat beds with ottoman on B747-400
- Private suites on A380 and refurbished B747-400s



Checked baggage: 50kgCarry on luggage: 7kg

# Dining

- Meals served at preferred dining time
- A la carte dining

• Dom Perignon, French wines, Cognac, champagne and caviar



### Exclusive Suvarnabhumi Bangkok International Airport Experience for Royal First and Royal Silk Class Customers

- Dedicated check-in areas for Royal First and Royal Silk Class
- VIP butler assistance on arrival to check-in for flights departing Bangkok
- Fast Track Immigration assistance and direct access to the lounge facilities
- Award-winning Royal Spa Lounge recently named World's Best Spa Lounge Skytrax 2017
- Spa, massage, sauna and healthy lighter refreshments
- Award-winning Royal First Class Lounge and electric buggy transport to the boarding gate

# ROYAL SILK BUSINESS CLASS

### Seat Specifications

- Airbus A380, B777-300ER, B787, A350 XWB feature lie-flat seating
- Aircraft feature latest inflight technology: mood lighting, larger windows, overhead storage lockers and product amenities
- B747-400 offer capsule-style seating with a 167° recline



- Checked baggage: 40kg
- Carry-on luggage: 7kg



# **Dining**

- "Samrab" Thai menu or Western menu
- "All Day Dining" menu on selected flights
- Premium brand spirits and liqueurs, fine wines and beers

## **ECONOMY CLASS**

### Seat Specifications

- Seats offer 81-86cm pitch, recline 122°
- Placed top 3 "Best Economy Class Airline Seats" - Skytrax 2017

# ( Luggage Allowance

Checked baggage: 30kgCarry-on luggage: 7kg

### Dining

- Award-winning tantalising choice of main meals including a choice of Asian or Western dishes
- Full bar service that includes wines, beers and spirits
- Choice of pre-ordered special meals for dietary, health and religious requirements.
- Winner of the 2017 Skytrax "World's Best Economy Class Catering"

# **ALL CLASSES**

## Intercontinental Fleet

- 95 aircraft
- A380-800, B747-400, B777-300ER, B787-8 and B787-9, A350 XWB, A330 and A320

# **Entertainment**

- AVOD with 130 movies, 300 TV channels, 500 music CD's, games on the latest 58cm flat screen monitors
- Each seat is equipped with power outlets and USB ports
- Wide range of entertainment including new release and classic movies, popular TV shows, news, travel, information channels, music, kids cartoons and interactive games

# **Loyalty Programs**

- Founding member of Star Alliance
- Royal Orchid Plus
- Free membership
- First THAI flight bonus
- Wide variety of redemptions available
- Mileage accrual on THAI, Star Alliance and partner airlines

- Basic, Silver and Gold membership, Platinum membership by invitation only
- Extra allowance for Royal Orchid Plus members 10kg (Silver) 20kg (Gold) or Star Alliance Gold

# Clubs & Lounges

- 8 Premium Lounges in Bangkok
- Award-winning Royal Spa Lounge in Bangkok
- Access to Air New Zealand Lounge SYD, MEL, BNE
- Access to Qantas Lounge at PER
- Short stay transit lounge passes for Bangkok Airport available for purchase through THAI Reservations

### Accolades

- Best Economy Class 2017 Skytrax
- Best Economy Onboard Catering 2017 Skytrax
- World's Best Spa Lounge Facility 2017 Skytrax
- Best South East Asian Airline TTG Hall of Fame Award 2017
- Favourite Airline People's Choice Award 2017
- Placed in top three Best Airport Services 2017 Skytrax
- Placed in top three Best Economy Class Seating – 2017 Skytrax

### **KEY DESTINATIONS**

- Bangkok (BKK)
- Phuket (HKT)
- Delhi (DEL)
- London (LON)
- Frankfurt (FRA)
- Paris (CDG)

### **CONTACT DETAILS**

Phone: 1300 651 960 Website: thaiairways.com













ARE THE

# PTIMISTS

HERE'S TO LOOKING UP



INTRODUCING "UPTIMISM". Uptimism is how Virgin Australia turn optimistic belief into action to generate positive outcomes for their quests. It is at the core of who they are and what they stand for, but equally it is the spirit of their guests who travel with them - those who look ahead and see a path forward despite any challenges. Here's to looking up.

Their young fleet of stylish aircraft already fly to over 40 locations within Australia, and are continuing to expend their domestic and international network, so they can fly your clients to more places in their unique style. With their elite group of alliance partners Air New Zealand, Delta Air Lines, Etihad Airways, Hong Kong Airlines and Singapore Airlines, Virgin Australia have partnered with the world's finest airlines to provide an extensive global network to over 400 cities worldwide. Furthermore, clients of partner airlines benefit from the ability to earn and redeem loyalty program points when flying with Virgin Australia.

# **BUSINESS CLASS**

### Seat Specifications

• B737 – 800: 95cm seat pitch, 49.5cm seat width and 12.7cm recline

### 'THE BUSINESS' - A330 and B777

- A330: 152.4cm seat pitch, 49.5cm seat width and 180° recline
- B777: 56 -71cm seat width, 71cm bed width and 2.03m bed length
- 1-2-1 seating configuration
- Cocoon like suite with the lavish comfort of a fully flat bed and the convenience of direct aisle access
- Personal work station with electrical port, USB connectivity and ample storage

### Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry-on baggage: two pieces, max 7kg each

# Dining

• Restaurant style dining at a time that suits the guest with an a la carte menu designed by renown Australian chef Luke Mangan

- Premium selection of beverages including wine, beer and liqueurs
- Freshly brewed Nespresso coffee (A330 and B777 flights only) and Madame Flavour tea available throughout the flight
- On domestic and international short-haul flights over 3 hours indulge in a full threecourse meal, with meals freshly plated or garnished on board

### Extras

- · Priority Check-in, Priority Boarding and Priority Baggage
- Complimentary Wireless In-flight Entertainment and portable media player 'THE BUSINESS' - B777
- Dedicated 'The Business' Check-in and **Priority Boarding**
- Access to Virgin Australia partner lounges at the airport
- Mandarina Duck amenity kit, with luxurious REN skin care products
- Indulge in beverages and light refreshments at The Bar with room for up to 10 quests to work, unwind or socialise
- Award-winning, personalised service delivered by 'The Business' dedicated Cabin Crew

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- Available on international long-haul flights only
- B777: 104cm seat pitch, 49cm seat width and 23cm recline
- 2-4-2 seating configuration
- More legroom than any other Australian airline
- In-seat electrical power and USB connectivity

# Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry-on baggage: two pieces, max 7kg each

# Dining

- A premium plated meal service inspired by 'The Business'
- A discerning selection of premium wines and after dinner liqueurs from 'The Business' cellar
- Pantry of self-service food and beverages for the exclusive use of Premium guests



### **ECONOMY X**

### Seat Specifications

- Upgrade your Economy seat to Economy X
- Up to 40% more leg room
- Priority Boarding\*
- Preferred overhead locker space
- · Plus more benefits
  - \* Where available. Economy X inclusions may vary by route or aircraft type. Conditions apply.

### **ECONOMY CLASS**

### Seat Specifications

- B737-800: 78cm seat pitch, 43cm seat width and 10.16cm recline
- A330: 78.7cm seat pitch, 44.1cm seat width and 12.7cm recline
- B777: 81cm seat pitch, 47cm seat width and 15cm recline
- Ergonomically designed seats

# Luggage Allowance

- Checked baggage: one piece, max 23kg (not available on all Economy fares and may vary based on fare type and route)
- Seat only option: no checked in luggage, available on selected Trans Tasman and international short-haul fares
- Carry-on baggage: one piece, max 7kg

# Dining

- All inclusive in-flight snack or meal and beverage service on all domestic and international long-haul Economy fares and selected international short-haul Economy fares
- Tea, coffee and water complimentary on all flights
- Special dietary meals available on request when travelling on international long-haul flights
- Food and beverages can be purchased from our Onboard Retail Menu for all other guests

# **Loyalty Programs**

- Velocity Frequent Flyer free to join
- Earn points when travelling to nearly 600 destinations with Virgin Australia
- Earn Points when travelling with Velocity's airline partners including Air New Zealand, Delta Air Lines, Etihad Airways and Singapore Airlines
- Earn points on paying bills, dining out, shopping online or using a credit card
- Velocity Platinum and Gold members can enjoy additional benefits such as Priority Check-In, Priority Boarding and Priority Baggage
- Redeem points for flights, flight upgrades, car hire, accommodation and much more

# Clubs & Lounges

- Virgin Australia Lounge at selected domestic airports across Australia: Alice Springs, Adelaide, Brisbane, Cairns, Canberra, Darwin, Gold Coast, Mackay, Melbourne, Perth and Sydney
- Offer a variety of work zones, from private meeting rooms and work stations to open plan meeting areas, all supported with complimentary Wi-Fi access
- Enjoy an exclusive menu with premium wine and beers available from 11am in addition to all day barista coffee and snacks
- Access partner airline lounges when travelling on international flights at selected airports
- Available to Business Class guests, Velocity Platinum and Gold members

### KEY DESTINATIONS

- Over 45 destinations within Australia
- International short-haul Auckland,
   Denpasar (Bali), Fiji, Samoa and more
- International long-haul Hong Kong, Los Angeles

### **CONTACT DETAILS**

Website: www.virginaustralia.com







# **ALL CLASSES**

# Intercontinental Fleet

 Virgin Australia's stylish and modern fleet of more than 130 aircraft feature some of the most advanced avionics in history as well as superior comfort, entertainment and service features

# **Entertainment**

- Domestic and international short-haul:
   Complimentary Wireless In-flight Entertainment available on guests own smartphone, tablet, laptop
- International long-haul: Award winning, ondemand seatback entertainment on a LCD screen





FROM AUSTRALIA, AIR FRANCE offers over 322 weekly flights to Paris and beyond to its worldwide network in conjunction with its codeshare partners Singapore Airlines, Delta Airlines, China Southern, China Eastern, Air Mauritius, Etihad Airways and its interline partner carriers Qantas, Cathay Pacific, Korean Air, Jetstar, Air China, Hong Kong Airlines, Asiana Airlines, and Vietnam Air. All connective at key gateways for onward luxury travel on Air France operated flights. Air France high-end Business cabin offers full flat seats with direct aisle access for each passenger and a 40cm high definition touch screen with a varied entertainment line-up. With its French style art of travel, expect exceptional French culinary delights by Michelin-starred chefs, and a wealth of prestigious French wine and champagne options.



### FIRST CLASS

### Seat Specifications

- Four exclusive individual La Première suites
- Personalised living space in a private suite with full-flat bed, over two metres long



### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry on: two pieces, max 18kg each plus one accessory



- Prestigious Aguitaine Sturia caviar and French culinary delights prepared by Michelin-starred chefs including Joël Robuchon, Régis Marcon, Guy Martin and Michel Roth.
- Wines and champagnes updated every 2 months by Paolo Basso.
- Elegant and contemporary art de vivre tableware designed by French designer, Jean Massaud

# **BUSINESS CLASS**

### Seat Specifications

- Fully reclines to a full sleep seat, up to 200cm
- Every detail is designed to ensure your wellbeing, comfort & privacy throughout your flight



### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry on: two pieces, max 18kg each plus one accessory



• Best of French dining and signature creations by Michelin-starred chefs

- Indulge in both savory and sweet delicacies: aperitifs, appetizers, hot dishes, cheeses
- Enjoy classic wines from every region of France

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- A large back recline (123°) inside the fixed shell
- A wide, relaxing seating area (48cm)
- Wide leather armrests (10cm)
- Limited number of seats at the front of the aircraft separated by a divider on both sides



# Luggage Allowance

- Checked baggage: two pieces, max 32kg each
- Carry on: two pieces, max 18kg each plus one accessory



- Starting with an aperitif, appetizer, followed by a choice of 2 hot meals then dessert and coffee, tea or a liqueur.
- Complimentary wines and champagnes served

# **ECONOMY CLASS**



### Seat Specifications

- 118° incline
- A relaxing, contoured chair with fully retractable armrests and an adjustable footrest and headrest



### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry on: one piece max 12kg

# Dining

- Starting with aperitif, followed by a choice of 2 hot meals and then coffee, tea or a liqueur.
- For infants and children up to 8 years of age, a kids' meal is served.

# **ALL CLASSES**



- The latest generation on-demand HD screens with over 1,000 hours of varied entertainment lineup
- With the Air France Press app newspapers & magazines can be downloaded on travellers tablets at no extra charge 30hrs before departure



### Loyalty Programs

- Flying Blue is the joint frequent flyer programme of Air France and KLM
- More information: www.flyingblue.com
- Member of SkyTeam and offers SkyPriority at more than 1,000 airports worldwide

# Clubs & Lounges

- Air France lounges in Paris offer a relaxing environment with wifi, shower facilities, delicious selection of F&B and a Clarins Spa Centre
- Air France and SkyTeam partner lounges in more than 300 international airports

### **KEY DESTINATIONS**

 A network covering 328 destination in 118 countries thanks to the five brands, Air France, KLM Royal Dutch Airlines, Transavia, Joon and HOP!

### **CONTACT DETAILS**

Phone: 1300 391 191

Website: www.agentconnect.biz Email: afklbiz.au@airfrance-klm.email





AIR INDIA is celebrating 85 years in the sky, embodying the spirit of India by extending warm hospitality and satisfaction to our customers. Successfully established with seven international flights out of

Australia, jointly operating from Sydney and Melbourne.

Air India is a pioneer in the airline industry, flying the Dreamliner Boeing 787, the world's most advanced commercial aircraft to Australia, which dramatically improved the air travel experience with more comfort and less fatique. It offers stabilised air pressure at low altitude provides cleaner and more oxygenated air, reducing jet lag.

Air India – a Star Alliance member, is the only carrier operating daily non-stop flights between Australia and India with onward international and domestic connections. As a member of Star Alliance, Air India offers seamless transfers between Air India and member airlines.

You can transfer frequent flier credits within the affiliation and enjoy special lounge facilities with more than 1,100 lounges worldwide.

### **BUSINESS CLASS**



### Seat Specifications

- 18 Business class seats in 2-2-2 configuration
- Seat pitch: 188cm
- Seat width: 56cm
- 180° lie-flat bed
- Spacious cabins & plush seat



### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: max 8kg



- Savour the very essence of India that has transcended boundaries to gain worldwide awe and recognition
- Delectable entrees
- Complimentary spirits and wine

# Seat Specifications



• 238 Economy class seats in 3-3-3 configuration

**ECONOMY CLASS** 

- Spacious leg room
- Seat pitch: 83cm
- Seat width: 43cm



### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: max 8kg



- Choice of Continental or Indian cuisine nonvegetarian or vegetarian
- Despite its unparalleled dietary range, there's something mystical and intrinsic about all Indian food
- Complimentary spirits and wine

# Loyalty Programs

- 'Flying Returns' is Air India's frequent flyer programme
- Earn and redeem points on Air India and 27 Star Alliance airline partners. Earn points on selected non airline partners
- For more info check our website www.flyingreturns.co.in



- Business class passengers can access:
  - Qantas lounge at SYD airport
  - Air New Zealand lounge at MEL Airport
- Paid lounge facility at Delhi Airport for all economy class passengers with free wifi, drinks, snacks etc. Rates start from INR 1200 plus taxes

# **ALL CLASSES**



### **Entertainment**

- Air India offers a large selection of Indian and English movies and channels
- Special Child friendly programmes for young passengers



· Complimentary STPC accommodation for International Transfer Passengers in Delhi (conditions apply)

### **KEY DESTINATIONS**

- Delhi, other Indian domestic destinations
- Connections to 37 destinations across North America, UK and Europe, Middle East, South-East Asia, Pacific and the Far East, and South Asia

### **CONTACT DETAILS**

Sydney office: 02 9283 3370 Melbourne office: 03 90218720 Toll free number: 1800 247 463 Website: www.airindia.in





AIR NEW ZEALAND has redefined the long haul travel experience, whether it's the extraordinary Boeing 787-9 Dreamliner with a focus on cabin comfort; the award-winning innovations of the 777-300 or the comfort of the 777-200, you will discover a better way to fly with Air New Zealand. Experience a taste of luxury with more personal space and enjoy a dining experience with a modern kiwi twist featuring New Zealand's finest produce complemented by premium New Zealand wines. Enjoy hours of entertainment where you can watch what you want, when you want. Start your on-demand entertainment system the moment you take your seat with our gate-to-gate entertainment.



### BUSINESS PREMIER™

### Seat Specifications

- Seat width: 56cm in seat mode and 84cm at shoulder in bed mode
- Bed length 200cm
- Luxurious leather arm chair designed to allow take-off and landing in recline position
- Additional in-seat stowage space

# Luggage Allowance

- Checked baggage: three pieces max 23kg each
- Carry-on luggage: two pieces max 14kg total

# **Dining**

- Menu designed by consultant chefs,
   Peter Gordon and Michael Meredith, and complimented by extensive selection of premium NZ wine
- Snacks available to order in-flight via personal entertainment screen
- Access to self-service Open Kitchen



- Premium check in, courtesy lounge entry and priority baggage
- · Amenity kit with deluxe toiletries

# PREMIUM ECONOMY

### Seat Specifications

- Seat pitch 104-106cm, recline of 22.9cm and width of 49cm with a 12.7cm wide armrest
- Customised a beautifully comfortable ink coloured luxury leather seat with generous armrests, a leg rest and foot support. 50% more recline than Economy

### Luggage Allowance

- Checked baggage: two pieces max 23kg each
- Carry-on luggage: Two pieces max 14kg total



- Menu designed by consultant chefs,
   Peter Gordon and Michael Meredith, and complimented by extensive selection of premium NZ wine
- Snacks available to order in-flight via personal entertainment screen

# **ECONOMY**

### Seat Specifications

- Armrests disappear into seats
- 78-83cm seat pitch
- 15cm recline

# ECONOMY SKYCOUCH™

### Seat Specifications

- The seats are the same as an Economy seat except you have an additional footrest that folds to form a couch
- Economy Skycouch: 60 and 90 degree leg rest; effective couch length of 155.4cm

# Luggage Allowance

- Checked baggage: one piece max 23kg
- Carry-on luggage: one piece up to 7kg

## Dining

- In-flight menus designed by consultant chefs complemented by award-winning NZ wines
- On-demand snack menu through entertainment touch screen

### **ALL CLASSES**



- Gate-to-gate Hi-res touch screen entertainment system in widescreen format with hours of entertainment
- In seat power and USB capabilities

# Loyalty Programs

- Airpoints loyalty program
- Free membership
- Part of Star Alliance
- Airpoints Dollars: for easy points accrual and redemption

# Clubs & Lounges

- Air New Zealand International lounges in Sydney, Brisbane, Melbourne, Auckland, Christchurch, Wellington, Queenstown, Rarotonga, Nadi, Los Angeles, Perth (from December 2017)
- Koru Club memberships available for purchase giving customers full access to lounges

### **KEY DESTINATIONS**

 Includes Los Angeles, San Francisco, Vancouver, Houston, Buenos Aires and 21 domestic destinations around New Zealand

### **CONTACT DETAILS**

Phone: 1800 737 747 Website: airnzagent.com.au



### A STAR ALLIANCE MEMBER





**ANA** is the only five star Japanese airline. Founded in 1952, ANA flies today on 87 international routes, 117 domestic routes and has a fleet of 259 aircraft.

ANA is the launch customer and largest operator of the Boeing 787 Dreamliner, flying daily Sydney to Tokyo (Haneda) using B787-9 Dreamliner.

A member of Star Alliance since 1999, ANA's Frequent Flyer Program, ANA Mileage Club, has more than 26 million members globally.

ANA was awarded five stars for the fifth consecutive year in 2017 by the world's leading airline and airport review site, SKYTRAX.

In 2016 ANA was awarded World's Best Airport Services and Best Airline Staff in Asia, and in 2017 ranked Number 3 in the World's Best Airlines by SKYTRAX.

### **BUSINESS CLASS**

### Seat Specifications

- Seat width:49.3cm
- Bed length: 189.2cm
- Fully-flat seat, each with aisle access in a 1-2-1 configuration
- 45cm touch-panel LCD wide-screen monitor & noise-cancelling headphones
- Universal PC power port and USB port
- Additional in-seat storage space
- Priority check-in and priority baggage service
- Complimentary amenities

# Luggage Allowance

- Checked baggage: two pieces, max 32kg per piece
- Carry-on luggage: one piece, max 10kg

# Dining

- "Connoisseur" is the collaboration of awardwinning menus designed by master chefs and beverage specialists
- Business Class in-flight meals are available for pre-order

# PREMIUM ECONOMY CLASS

### Seat Specifications

- Spacious seat pitch: 96.5cm, width: 49cm
- 2-3-2 seat configuration
- Comfortable leg rest and footrest, universal PC power port and USB port
- 28cm touch-panel LCD wide-screen monitor & noise-cancelling headphones
- Priority check-in and priority baggage service
- Complimentary Business class lounge access

# Luggage Allowance

- Checked baggage: two pieces, max 23kg per piece
- Carry-on luggage: one piece, max 10kg



 Enjoy an authentic Japanese meal or international dish, with additional items available including sparkling wine, soup, udon noodles and an extensive beverage list from the Business class menu. Self-service snacks are available.

# **ECONOMY CLASS**

### Seat Specifications

- Seat pitch: 86.4cm, width:43.9cm
- 3-3-3 seat configuration
- 23cm LCD touch-panel monitor
- Comfortable footrest (bulkhead and exit row seats excluded)
- Universal PC power port and USB port

# Luggage Allowance

- Checked baggage: two pieces, max 23kg per piece
- Carry-on luggage: one piece, max 10kg

# Dining

 Enjoy an authentic Japanese meal or international dish. Also enjoy ANA's original beverage "Aromatic Kabosu". Self-service snacks are available.

### **ALL CLASSES**

# **Entertainment**

- LCD touch-panel individual seat monitor
- Over 350 programs available on demand
- Universal PC power port and USB port



- ANA Mileage Club
- Member of Star Alliance



- Complimentary Business Class lounge access for Business and Premium Economy Class passengers
- Air New Zealand's Koru Lounge, Sydney Airport
- ANA Lounge, Haneda Airport
- ANA Diamond members have access to ANA Suite Lounge, Haneda Airport

### **KEY DESTINATIONS**

- Tokyo
- 43 international cities, 49 domestic cities
- Europe: London, Paris, Frankfurt, Munich, Dusseldorf and Brussels
- North America: Los Angeles, San Francisco, San Jose, Seattle, New York, Washington D.C., Houston, Chicago, Vancouver, Mexico City and Honolulu

### **CONTACT DETAILS**

Phone: 1300 107 762 Website: www.anaskyweb.com



**CATHAY PACIFIC AIRWAYS** is regarded as one of the world's leading airlines and is widely recognised for its world-renowned service, modern fleet and exceptional safety record. As a founding member of the **one**world global alliance that brings together ten of the world's biggest and best airlines, they are committed to providing world-class service, quality and value.

The Hong Kong based airline offers over 70 flights a week from Sydney, Melbourne, Brisbane, Cairns, Adelaide or Perth to almost 200 destinations globally including Hong Kong, Beijing, Shanghai, Taipei, Manila, London, Rome and Paris. Three new destinations: Dublin, Brussels and Copenhagen are scheduled to begin services in 2018. Three-class cabins (Economy, Premium Economy and Business Class) are available on all return flights from Australia to Hong Kong, whilst fourclass cabins (including First Class) are available on some return flights from Hong Kong and beyond on Cathay Pacific routes.



### FIRST CLASS

### **Seat Specifications**

- Private First Class suite, padded with soft leather
- Adjustable in-chair massage seat
- Wide fully-flat bed 190cm in length with thick mattress and 500-thread-count cotton duvets
- · Cosy pyjamas and a luxury Aesop amenity kit
- Seat pitch x width: 109cm x 92cm
- Personal high definition touchscreen TV: 47cm

### **Luggage Allowance**

- Checked baggage: max 50kg
- Carry-on luggage: one piece, max 15kg



- Fresh Asian and international flavours with à la carte dining options
- · Expertly handpicked champagne and awardwinning wines to complement your meal

# **BUSINESS CLASS**

### **Seat Specifications**

- Private seats with direct aisle access
- Comfortable fully-flat bed measuring 190cm
- Soft-fabric duvet and a luxury amenity kit with Jurlique skincare products
- Seat pitch x width: 109cm x 53cm
- Personal high definition touchscreen TV: 39cm

### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: one piece, max 10kg



- Locally sourced in-season ingredients for fresher, lighter and healthier dining options
- Award-winning selection of wines & beverages

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- Spacious and quieter cabin of 26 to 34 seats
- Four-way headrest and expanded legroom with calf and foot rests
- Larger table for dining or working, and additional storage space
- Stylish Premium amenity kits
- Seat pitch x width: 96cm x 49cm; recline: 20cm
- Personal HD touchscreen TV: 27cm



### Luggage Allowance

- Checked baggage: max 35kg
- Carry-on luggage: one piece, max 7kg



- Light and healthy Asian and Western dishes with an emphasis on fresh fruits and vegetables
- Award-winning selection of wines and beverages to complement your meal

# **ECONOMY CLASS**

### Seat Specifications

- · Comfortable ergonomically designed seats, adjustable headrest and increased legroom
- Amenity storage below personal television screen to keep personal items at hand
- Seat pitch x width: 81cm x 47cm; recline: 15cm
- Personal HD touchscreen TV: 23cm



### Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: one piece, max 7kg

## Dining

- A variety of light and healthy Asian and Western cuisines to choose from
- Award-winning selection of wines and beverages to accompany your meal

## ALL CLASSES



- State-of-the-art StudioCX entertainment system
- Games, fun packs and movies for kids
- 110V AC power supply and USB ports to connect your own devices

### Loyalty Programs

- The Marco Polo Club
- Cathay Pacific's global network and **one**world affiliation makes The Marco Polo Club the most powerful airline loyalty programme in Asia
- Asia Miles Asia's leading travel and lifestyle rewards programme

# Clubs & Lounges

- Eight Cathay Pacific Lounges in Hong Kong two First Class and six Business Class lounges
- Global network of over 50 lounges offer impeccable service, Asian and Western cuisines, and many amenities

### **KEY DESTINATIONS**

• Hong Kong (HKG), Beijing (PEK), Shanghai (PVG), Tokyo (NRT), Taipei (TPE), London (LHR), Paris (CDG), New York (JFK)

### **CONTACT DETAILS**

Phone: 1300 205 969 (Agency Support Line)

Website: cathaypacific.com.au





CHINA SOUTHERN AIRLINES (CZ) operates the largest fleet, 702 aircraft, the most developed route network and has the largest passenger capacity of any airline in The People's Republic of China. China Southern Airlines carried more than 115 million passengers in 2016, ranking the carrier first in Asia and 3rd in the world. China Southern Airlines is a SkyTeam Alliance member which operates 2,000 daily flights to over 190 destinations in 40 countries and regions throughout the world. Rapid growth for the airline continues to occur in Australia and New Zealand where services have increased from 7 in 2009 to 89 flights per week during the high season of 2017/2018. China Southern Airlines holds a SKYTRAX Four-Star Airline Certificate and retains the best safety record in the Chinese civil aviation industry.

### FIRST CLASS

### Seat Specifications

A380 First Class Platinum Private Suite

- Each suite is 1.52 meters high with 208cm seat pitch
- Motor-driven seat is fully adjustable to any preset position
- A full flat bed: 83cm wide and 203cm long
- 58cm digital widescreen TV
- Six unique mood lighting choices
- Private storage cabinet with password lock



### Luggage Allowance

- Checked baggage: three pieces, max 32kg each
- Carry-on luggage: two pieces, max 7kg each



- Enjoy choices from the delicious menu
- Meal bookings available
- · Air wine cellar
- Air tea house

# **BUSINESS CLASS**

# Seat Specifications

- Lay down deluxe seat to a bed at the touch of a button
- A333: 24 comfortable seats in a 2-2-2 configuration
- A380: 70 comfortable seats in a 1-2-1 configuration
- Spacious seats and increased space
- The AVOD in-flight entertainment system brings cinematic experience in a 38cm digital screen
- Built-in amenities such as literature pocket, reading light, laptop stowage, USB port and power outlet



### Luggage Allowance

- Checked baggage: two pieces max 32kg each\
- Carry-on luggage: one piece, max 7kg



- Enjoy choices from the delicious menu
- Meal bookings available
- · Air wine cellar
- Air tea house

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- Seat pitch is enlarged to 89-94cm with 40% more space and legroom than economy class
- · Warm blankets and soft pillows are provided on long-haul flights
- Attentive cabin service



### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 7kg



• Enjoy a menu of delicious in-flight meals

# **ECONOMY CLASS**

### Seat Specifications

- A380: Recliner seat, pitch: 81cm, width: 48cm
- B787: Recliner seat, pitch: 81cm, width: 43cm
- A330-300: Recliner seat, pitch: 81cm, width:
- B777-300: Recliner seat, pitch: 81cm, width: 43cm



### Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: one piece, max 7kg



· Enjoy a menu of delicious in-flight meals

# ALL CLASSES



- Personal touch screen TV
- 600 hours of Audio/Video on demand with selection of Chinese/Western movies, music and TV programs



### Loyalty Programs

- Free Sky Pearl Club membership
- Earn and redeem miles for upgrade or award tickets with China Southern Airlines and other
- SkyTeam Alliance members



- Lounge access for Business and First Class
- Access to SkyTeam lounge at SYD, Qantas lounge at MEL, PER and ADL, Plaza Premium lounge at BNE
- Access to any SkyTeam lounge
- CZ lounges available in most Chinese cities

### **KEY DESTINATIONS**

· Guangzhou, Shanghai, Beijing, Paris, Amsterdam, Los Angeles, Vancouver, London, New York, San Francisco, Frankfurt, Istanbul, Moscow, Nairobi, Rome, Tokyo

### **CONTACT DETAILS**

Phone: 1300 889 628 Website: www.csair.com.au



WHAT STARTED AS a humble, little aerial crop dusting operation called Huff Daland Dusters in 1924 has now grown into one of the world's largest global airlines, helping more than 160 million travellers get to the places they want to go to each year through our extensive network of destinations catering to your travel needs. With our transpacific partnership with Virgin Australia, we operate 25 flights per week connecting 50 destinations in Australia and New Zealand with the U.S, Canada and Latin America. Together we fly nonstop twice daily between Sydney and Los Angeles, six days a week between Brisbane and Los Angeles and once a day from Melbourne to Los Angeles. Once in L.A we can connect you to a network of over 230 cities in North America.



### DELTA ONE™

### Seat Specifications

- B777-200LR & BV777-200ER: width 53cm, recline 198cm
- Westin Heavenly® In-Flight Bedding on forward facing 180° flatbed seats with direct
- Loungewear and slippers
- Noise cancelling headsets and Tumi amenity kit
- Alessi Silverware

# Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: two pieces max 7kg each

# Dining

- Dine on regionally tailored, chef-curated meals, paired with wines selected by Master Sommelier Andrea Robinson, winner of three James Beard awards
- Every Delta One™ international menu now changes with the season, so you can look forward to exciting new tastes every time you take off
- Premium snacks provided, as well as signature Biscoff® cookies and Starbucks® coffee

# **DELTA COMFORT +**

## Seat Specifications

- Seat width 47cm, recline 89cm
- 4 inches additional legroom vs Standard Main Cabin
- Up to 50% extra seat recline vs Standard Main Cabin seat
- Complimentary sleep kit
- Priority boarding

### Luggage Allowance

- Checked in: two pieces, max 23kg each
- Carry on: one bag max 7kg and one personal item



- From our signature Biscoff® cookies to special-order meals, we're updating onboard refreshments with the foods and drinks you love
- Free Prosecco, wine, spirits or regional craft beers
- Premium snacks provided, as well as signature Biscoff® cookies and Starbucks® coffee

### **MAIN CABIN**

## Seat Specifications

- Seat width 47cm, recline 79-81cm
- Complimentary sleep kit

### Luggage Allowance

- Checked in: two pieces, max 23kg each
- Carry on: one piece max 7kg and one personal item
- Baggage must fit easily in the Carry-on Baggage Check (approximately 56x35x23cm), which is located near the check-in counters

# Dining

- From our signature Biscoff® cookies to special-order meals, we're updating onboard refreshments with the foods and drinks you love
- Free Prosecco, wine, spirits or regional craft beers
- Snacks including signature Biscoff® cookies and Starbucks® coffee

### **ALL CLASSES**



- Delta Studio: Delta was the first U.S. airline to offer all in-flight entertainment for free on both domestic and international flights. Enjoy over 1,000 hours of entertainment from your own device or your seatback screen-all free of charge. That includes the latest movies, TV, HBO®, SHOWTIME®, music, podcasts, games and more
- Download the Gogo Entertainment App to stream on your device
- Wi-Fi is available in different pass packages and on all two-cabin aircraft and all international wide body aircraft have satellitebased Wi-Fi providing worldwide coverage
- Delta offers free messaging on all flights compatible with iMessage, Facebook Messenger and WhatsApp
- In seat 110 AC and USB power



# **Loyalty Programs**

- Delta SkyClub Members earn & redeem miles or points on both Delta Air Lines & Virgin Australia
- Part of the SkyTeam alliance

# Clubs & Lounges

- Delta One and SkyClub customers have access to 235 Delta Sky Clubs and Virgin Australia Lounges at various airports worldwide
- Complimentary food and beverage
- Free wireless connections, internet kiosks
- Showers, concierge services and a family room

### **KEY DESTINATIONS**

• Los Angeles, New York (JFK), Atlanta, Seattle, Boston, Salt Lake City, in addition to 230 other U.S cities

### **CONTACT DETAILS**

Phone: 1800 458 368 Website: pro.delta.com/au





FIJI AIRWAYS has connected the Pacific for over 65 years and continues to be the airline that connects the world to our beautiful home, Fiji. Whether flying on one of our Airbus 330s or on one of our Boeing 737s, your Fiji experience begins with a welcome Bula (Hello in Fijian) and a warm smile upon boarding. Our Economy Class offers complimentary entertainment, full meal and beverage service all in the natural, warm ambience of our cabin. Upgrade to Business Class and enjoy a taste of Fijian high life with Premium Check-In, access to business lounge facilities, award-winning wines and menu, personal in-seat entertainment, all in the comfort of your angled lie-flat seat, complete with pillow, blanket and duvet.

### **BUSINESS CLASS**

### Seat Specifications

- B737-700 & B737-800: 122cm pitch, 46cm
- A330-200 & A330-300 : 152cm pitch, lie flat 180° bed



## Luggage Allowance

- Checked baggage: 40kg\* with priority tag
- Carry-on luggage: 10kg \*All destinations (except to/from USA/CANADA) - 3 pieces at 30kg. To/from Honolulu - 1 piece at 30kg

# Dining

• Indulge in the Fijian high life with a 3-course fine Pacific cuisine designed by Culinary Ambassador and Celebrity Chef Robert Oliver, served with award-winning wines and signature cocktails. Snacks available throughout your flight, on-demand



- Gate-to-gate entertainment
- B737-700 & B737-800: IPad with 6 video channels and 10 audio channels
- A330-200 & A330-300: In-seat video with 39cm monitors, in-seat power and entertainment on demand

# **ECONOMY CLASS**



- B737-700 & B737-800: 73-81cm pitch, 15cm recline
- A330-200 & A330-300: 78-81cm pitch, 19cm recline



### Luggage Allowance

- Checked baggage: 23kg\* with priority tag
- Carry-on luggage: 7kg

\*All destinations (except to/from Honolulu) - 23kg allowance equating to 1 piece

# Dining

• Enjoy Fijian hospitality onboard your flight, with complimentary hot meals and beverage service (hot, cold and alcoholic drinks)



### **Entertainment**

- Gate-to-gate entertainment
- B737-700 & B737-800: Drop down screens every 3 rows, with main screen video and 10 audio channels
- A330-200 & A330-300: In-seat video with 27cm monitors, in-seat USB power and entertainment on demand

# ALL CLASSES



### Loyalty Programs

- · Priority reservation
- Priority check-in
- Free access to 12 airport lounges.
- Extra baggage allowance
- Earn free upgrades to Business Class
- Transferable Credits to direct family members
- Discounted guest pass
- Earn frequent flyer points or status credits
- Premium personal service at Nadi and Suva Airports

# $\overline{\mathbb{Y}}$ Clubs & Lounges

- Relax and enjoy complimentary food and beverages before you fly, not just at our Fiji Airways Lounge at Nadi International Airport but also 12 affiliated airport lounges across the Fiji Airways global network
- Tabua Club membership available for purchase in three tiers with each tier giving customers full access to lounges

### **KEY DESTINATIONS**

• Fiji, Sydney, Melbourne, Brisbane, Adelaide, Los Angeles, San Francisco, Hawaii, Auckland, Wellington, Christchurch, Hong Kong, Singapore and Pacific Islands namely, Kiribati, Samoa, Solomon Islands, Tonga, Tuvalu and Vanuatu

### **CONTACT DETAILS**

Phone: 1800 230 150 Website: www.fijiairways.com



**FINNAIR**, the leading Northern European airline and **one**world airline partners offer to Australian passengers connections to Europe via a choice of Asian gateways. Finnair's fastest routes between destinations in Asia and major cities in Europe connect smoothly through Helsinki, at an average of 45 min. Finnair's modern fleet of Airbus A330 and A350 XWB aircraft with Marimekko for Finnair interior design offer the highest standard in seat comfort, excellent food service, entertainment and amenities.



### **BUSINESS CLASS**

### Seat Specifications

- A330: 1-2-1 & 2-2-1 configuration
- A350: 1-2-1 configuration
- All long haul routes on a fully flat bed
- Light and spacious cabin with mood lighting on new A350 XWB
- A330 seat pitch: 114cm, seat width: 44cm, seat length: 198cm 206cm
- A350 seat pitch: 107m, seat width: 52cm, seat length: 190cm
- Direct aisle access from each seat on A350
- 40cm multi-touch screen for entertainment
- Features: lumbar support, adjustable headrest, private reading light, legrest (not in A350), coat hook, stowage for personal items, stowage for laptop (A350), foldable table, cocktail table

# Luggage Allowance

- Checked baggage: two pieces, max 23kg each
- Carry-on luggage: two pieces max 10kg total, including personal item such as laptop, backpack or handbag

# Dining

- Award winning wine is served and signature menus are prepared by famous Finnish chefs and can be pre-ordered up to 24 hours before the flight
- Drinks and snacks are on demand
- Three different main course options

# **ECONOMY CLASS**

### Seat Specifications

- A330: 2-4-2 configuration
- A350: 3-3-3 configuration

- A330 seat pitch: 80cm, seat width: 43cm, 6° recline
- A350 seat pitch: 80cm, seat width: 46cm, 6° recline
- 28cm multi-touch screen for entertainment

### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry-on luggage: one piece, max 8kg total, including personal item such as laptop, backpack or handbag

# **Dining**

- Choice of meal and mid-flight snack
- Appetizing meals, snacks and beverages including sparkling wine
- Marimekko for Finnair collection of tableware bring fresh Finnish design to the on-board experience

# ECONOMY COMFORT

# Seat Specifications

- A330: 2-4-2 configuration
- A350: 3-3-3 configuration
- Located in the first five rows in the Economy Class cabin
- Seat is standard Economy Class with 8-13cm of extra leg room
- A330 seat pitch: 86cm, seat width: 43cm, 6° recline
- A350 seat pitch: 89cm, seat width: 46cm, 6° recline
- Noise cancelling headphones
- Priority boarding and fast exit for the flight in guestion
- Marimekko for Finnair amenity kit including a sleeping mask, earplugs, socks, toothbrush and toothpaste
- 28cm multi-touch screen for entertainment

### **ALL CLASSES**



- Audio and video on demand
- Multi-touch personal screen
- 72 movies, 150 TV shows, extensive audio selection, books, newspapers, magazines, comics & games available in different languages
- USB power outlets
- AC power outlets on A350 for business class
- WI-FI on-board, available complementary for 1 hour for business class and economy comfort passengers. The approx. cost for additional 1h - €7.95; 3h - €11.95; entire flight - €19.95

# Loyalty Programs

- Finnair Plus
- Earn points for all Finnair and other **one**world airlines' scheduled flights
- Use your points for a wide variety of services from Finnair and its partners

# Clubs & Lounges

- Free access to **one**world and Finnair lounges for business class passengers
- Access at a fee for economy class pax in Helsinki lounge, depending on the availability

### **KEY DESTINATIONS**

- Asian gateways: Singapore, Hong Kong, Nanjing, Bangkok, Osaka, Tokyo, Nagoya, Delhi, Shanghai, Xi'an, Guangzhou, Beijing, Chongqing, Seoul
- USA gateways: New York, Miami, Chicago\* and San Francisco\*

  \*seasonal
- Europe destinations: Helsinki, London, Paris, Rome, Frankfurt, Oslo, Stockholm, St Petersburg and over 60 destinations

### **CONTACT DETAILS**

Phone: 1300 132 944 Website: www.finnair.com/au







HAWAIIAN AIRLINES is proudly Hawaii's biggest and longest -serving airline. No airline knows Hawaii like we do. From the moment you step on board Hawaiian Airlines, you'll experience Hawaii's warmth and Aloha. From our award-winning in-flight service to our roomy wide body planes, the spirit of Hawaiian hospitality is in everything we do. Hawaiian Airlines operates new 278-seat, Airbus A330-200 aircraft. We fly daily from Sydney and up to four times weekly from Brisbane to Honolulu and onto 11 U.S. Mainland cities. Or you can connect to your favourite neighbour island of Maui, Kauai and Hawai'i Island on one of 170 daily flights. Scheduled flights from Sydney depart mid-evening while those from Brisbane depart late evening, crossing the international dateline and arriving in Honolulu the same morning.

### **BUSINESS CLASS**

### Seat Specifications

- 180° Lie-Flat, 193cm long
- 2-2-2 configuration
- · Exclusive business class amenities kit
- Two USB ports and full AC power outlets
- Sig Zane Designed Hawaii-inspired Pillow and
- Business Class Check-in & Priority Boarding

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg



• World-class cuisine showcasing Hawaii's top local chefs

# **EXTRA COMFORT**

### Seat Specifications

- Seat pitch: 91cm
- 2-4-2 configuration
- Personal electrical power outlet
- Complimentary IFE
- USB Port
- Pillow and blanket for use during the flight
- Amenity kit on International Flight
- Priority Boarding

# Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg



- Complimentary meal
- Complimentary beverages

# **ECONOMY CLASS**

### Seat Specifications

- Seat pitch: 78-81cm
- 2-4-2 configuration
- Complimentary IFE
- USB Port
- Pillow and blanket for use during the flight



### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry-on luggage: 11.5kg



### Dining

- Complimentary meal
- Complimentary beverages

### **ALL CLASSES**



### **Entertainment**

- A330 flights offer state-of-the-art interactive entertainment systems available at every seat
- Choose from an array of blockbusters and classic movies
- · Catch up with some of television's most popular shows
- Games providing hours of interactive fun for children and adults



### Loyalty Programs

- Hawaiian Miles
- Access to low unadvertised fares
- Redeem HawaiianMiles on Partner Airlines
- Earn miles on all flights (now or retroactively)
- Redeem frequent flyer miles easily

# **Y**Clubs & Lounges

- Lounge access SYD & BNE for business class passengers
- The Plumeria Lounge HNL for international business class passengers

### **KEY DESTINATIONS**

• Sydney & Brisbane to Honolulu with direct connections to neighbouring islands and onto to 11 U.S cities - Seattle, New York, Portland, Sacramento, San Francisco, San Jose, Las Vegas, Los Angeles, Oakland, San Diego & Phoenix

### **CONTACT DETAILS**

Phone: 1300 661 339

Website: HawaiianAirlines.com.au





THE JETSTAR GROUP has airlines in New Zealand, Australia, Singapore, Japan and Vietnam. Since launch in 2004, we have grown from a team of 700 to 7,000 and have flown more than 200 million passengers. Collectively we now offer more than 4,200 flights a week to more than 85 destinations in 17 countries across the Asia Pacific region, with a fleet of more than 131 aircraft. Jetstar operates domestic and international flights with four aircraft types, including the Airbus A320 and A321, Boeing 787 Dreamliner, as well as Bombardier Q300 aircraft on its regional New Zealand network. Jetstar has more than 50 codeshare and interline partners including a QF codeshare across most of the Jetstar network. Codeshare and interline passenger's bags are through checked between INT to INT connections and receive connecting boarding passes for INT to INT connections with QF, EK, UL, AA, LA & AY.

### **BUSINESS CLASS**

### Seat Specifications

- 21 seats in a 2-3-2 configuration
- Seat pitch: 96.5cm
- Wide leather seats feature head rests with wings, fold out footrest and in-seat power

## Luggage Allowance

- Checked baggage: 30kg included, additional 10kg can be purchased
- Carry-on luggage: two pieces, max 7kg each

# Dining

- All meals and snacks included for the duration of your flight
- Complimentary access to the beverage bar throughout your flight, including wine, beer, spirits, juices, soft drinks, tea, coffee and water
- Specially designed Japanese menu available on flights to/from Japan

# **ECONOMY CLASS**

### Seat Specifications

- 314 seats in a 3-3-3 configuration
- Seat pitch: 76cm

# Luggage Allowance

- Up to 40kg of checked luggage per person can be pre-purchased
- Carry-on luggage: one piece plus one additional small item, max 7kg total\*

\*10kg combined carry on weight applies to customers who have purchased a Flexibiz bundle

# **Dining**

- Selection of meals available for pre-purchase on long haul flights. Select long haul sectors will offer a second meal service
- Snack and beverages available for purchase on-board
- Hot meals are included for those passengers travelling on a Plus or Max airfare

### **ALL CLASSES**

# Inflight Experience

- Jetstar is all about choice pay only for what you need. Hot meals must be pre-purchased when travelling in Economy Class
- On board, customers can expect a selection of drinks and snacks available for purchase
- Children's meals and activity packs, Seat back Inflight entertainment and comfort packs are also available for purchase on long haul Jetstar services
- Business Class is a fully inclusive Inflight experience
- In Business Class enjoy a Personal Entertainment Unit in the seat back with noise reducing headset, featuring a wide range of movies, TV programs music videos and children's programs

# Loyalty Programs

 Earn Qantas Points and status credits with the Qantas Frequent Flyer program# or miles with the Emirates Skywards program# when you select an eligible Plus or Max Jetstar airfare

# Clubs & Lounges

Lounge access is available to Economy
 Starter Max passengers and Business Max passengers departing on international flights, subject to availability

# Corporate Customers

- Jetstar has recently launched Flexibiz, a new fare offering designed to make it easier for customers to change travel plans when they fly for business
- Features include: same day free flight change, ability to place fares into credit, seat selection and additional carry-on baggage

# Group Sales

- Jetstar offers fast and competitive group fares for bookings of 10 or more passengers
- Group fares have flexible payment terms, unlimited name changes and checked baggage
- Get a fast quote today at www.jetstar.com/groups

### **KEY DESTINATIONS**

• Denpasar-Bali, Phuket, Honolulu, Nadi, Tokyo

### **CONTACT DETAILS**

Phone: 1300 042 394 Email: sales@jetstar.com Tradesite: www.jetstar.com/agents

Disclaimer: Information and images reflect the Boeing 787 Dreamliner services.

# Terms and conditions apply to Qantas Club and partner airline lounge access. Only members of the nominated frequent flyer programs can earn points, status credits or miles. A joining fee may apply.







KLM OFFERS OVER 543 weekly connections to Europe in cooperation with its codeshare partners Etihad Airways, Malaysia Airlines, China Southern, Garuda Indonesia, Delta Airlines and its interline partners, Qantas, Air China, Singapore Airlines, Jetstar, Korean Air, Cathay Pacific, Asiana Airlines, Hong Kong Airlines, China Eastern and Virgin Australia. KLM believes that they can make a difference by creating memorable experiences for customers. Genuine attention to customers making each of them feel recognized, at ease, comfortable and touched is KLM's core belief. The World Business Class (WBC) cabin has full-flat seats and offers a warm and friendly atmosphere. Business Class passengers receive one of KLM's signature souvenirs the famous miniature Delft Blue houses filled with genuine Dutch gin on every business class flight.

# **BUSINESS CLASS**

### Seat Specifications

- Sleeper Seat: 190 cm long,
- Full-flat sleeper seat equipped with a massage unit
- · Privacy canopy
- · Personal entertainment system
- In-seat power
- World Business Class comfort kit designed by Dutch designer Jan Taminiau
- B777-200/300: 34 seats, in a 2-2-2 configuration
- B787-9: 30 seats with direct aisle access. (1-2-1 configuration)

### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- Carry on: two pieces, max 18kg each plus one accessory



- WBC meals are prepared exclusively by Michelin awarded Dutch chefs and premium and award winning wines are selected from all over the world
- Famous Dutch designer, Marcel Wanders crafted its unique tableware taking environmental impact into consideration, resulting in a 30% less weight

# **ECONOMY CLASS**



- Ergonomic design with recline
- 76 to 81 cm of legroom
- 9 cm recline
- Economy Comfort seats (paid option): up to 89cm more legroom, up to double the recline (not on KLM Cityhopper flights)



### Luggage Allowance

- Checked baggage: one piece, max 23kg
- Carry on: one piece max 12kg



- Enjoy a delicious meal prepared by top chefs onboard
- Choose between 5 delicious paid à la carte meals - Bella Italia, Champagne delight, Japanese delight, Indonesia Rice dishes or Captain's Choice. Only available on intercontinental KLM flights departing from Amsterdam
- Wide selection of beverages and snacks on board every flight
- Hors-d'oeuvre, a choice of one of two Tasty Blue hot meals and a dessert with fresh bread roll with butter and cheese. After dinner, complimentary coffee, tea or a liqueur is offered

# **ALL CLASSES**



- More than 1,200 hours of entertainment on HD quality touch screens with a 'seat chat' app
- The latest box office hits, brilliant music, powerful drama, exotic nature documentaries, and much, much more
- The free KLM Movies & more app lets you view the inflight entertainment offerings for the current month for every intercontinental KLM flight



- Flying Blue is the joint frequent flyer programme of Air France and KLM with over 27 million members
- More information: www.flyingblue.com
- KLM is a member of SkyTeam and along with SkyTeam partners offers SkyPriority - an exclusive and seamless priority service at more than 1,000 airports worldwide

# Clubs & Lounges

 KLM Crown Lounges at Schiphol Airport feature Dutch design are spacious, stylish with a modern décor

### **KEY DESTINATIONS**

• A network covering 328 destination in 118 countries thanks to the five brands, Air France, KLM Royal Dutch Airlines, Transavia, Joon and HOP!

### **CONTACT DETAILS**

Phone: 1300 391 191 Website: www.agentconnect.biz





PHILIPPINE AIRLINES, Asia's first airline and the national flag carrier of the Philippines, operates flights from Sydney, Melbourne, Brisbane and Darwin to Manila, giving passengers the opportunity to experience the unique and distinct brand of in-flight service with the "Heart of the Filipino".

An expansive route network that covers over 45 international and 33 domestic destinations offering greater connectivity to beyond Manila destinations such as London, Hong Kong, Singapore and Thailand.

To further enhance the passenger's experience, the Reconfigured Airbus A330 was introduced providing the customers a more comfortable and roomier flight experience with world-class seats and cabin equipped with the latest inflight entertainment technology.

The reconfigured A330 is available in flights to Manila from Sydney and Melbourne.



### **BUSINESS CLASS**

### Seat Specifications

- 18 seats with 1-2-1 configuration
- Adjustable air cushion system
- Lumbar massage
- Fully-flat bed with 198cm bed length
- Spacious personal environment
- 47cm myPAL eSuite Personal TV
- myPAL Wi-fi enabled
- In-seat power supply
- USB port

# Luggage Allowance

• Checked baggage: 40kg

• Carry-on luggage: 7kg

# Dining

• Wider meal selections and beverages

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

- 24 seats with 2-3-2 configuration
- 96.5cm seat pitch
- 50cm seat width
- 20cm recline
- Built-in legrest and footrest
- Personal item pockets
- 33.7cm myPAL eSuite Personal TV
- myPAL Wi-fi enabled
- In-seat power supply
- USB port

# Luggage Allowance

### • Checked baggage: 35kg

• Carry-on luggage: 7kg



• Enhanced meals and beverages

# **ECONOMY CLASS**

### Seat Specifications

- 267 seats with 2-4-2 configuration
- 81cm seat pitch
- 45.7cm seat width
- 15cm recline
- 4-way headrest
- Extra comfort armrests
- 10.1-inch myPAL eSuite
- myPAL Wi-fi enabled
- USB port

### Luggage Allowance

• Checked baggage: 30kg

• Carry-on luggage: 7kg



· Hot meals and beverages

# **ALL CLASSES**

# **Entertainment**

- Enjoy a wider range of the latest blockbuster movies, TV shows and music with myPAL eSuite Personal TV
- Stay connected with your loved ones on your own device thru the myPAL Wi-fi and myPAL Mobile

# Loyalty Programs

- Mabuhay Miles Frequent Flyer Program: Experience how life gets more rewarding by simply flying, shopping, dining, driving, unwinding to travel the world for free with Philippine Airlines
- Enrollment is open to anyone 2 years old and above

# $\overline{\mathbb{Y}}$ Clubs & Lounges

• Mabuhay Lounge access for business class passengers in Manila

### **KEY DESTINATIONS**

- Philippines: Manila, Cebu, Boracay, Davao
- United Kingdom: London
- Asia: Hong Kong, Singapore, Thailand

### **CONTACT DETAILS**

Phone: 1300 887 822 Website: philippineairlines.com

Tour Packages: swingaround.philippineairlines.com





**SCOOT** is the low-cost arm of the Singapore Airlines Group taking to the skies in June 2012 and merging with Tigerair Singapore in July 2017, retaining the Scoot brand and positioning it well for a new chapter of growth.

Scoot has carried over fifty million guests and now operates a fleet of 15 widebody Boeing 787 Dreamliners and 23 young and modern Airbus A320 family aircraft, with five more Boeing 787 Dreamliners and 39 Airbus A320neo aircraft on order. Scoot's network presently encompasses 60 destinations across 16 countries.

Offering amenities including on-board Wi-Fi and in-seat power (only on its 787s) Scoot was voted 2015, 2016, 2017 and 2018 Best Low Cost Airline (Asia/Pacific) by AirlineRatings.com and ranked in the Top 10 of the World's Best Low-Cost Airlines in 2015 by Skytrax. Scoot is passionate about changing the way people travel long distance.

### **SCOOTBIZ**

### Seat Specifications

- Available only on Scoot's 787s Dreamliners
- Full leather seats that offer at least 96cm (38") seat pitch, 56cm (22") width, 20cm (8") recline and fully adjustable headrests
- Revamped ScooTV inflight entertainment streamed to your own device
- In-seat power
- Other privileges

# Luggage Allowance

- Checked baggage: 30kg
- Carry-on luggage: two pieces, max 15kg total

# **Dining**

• Premium hot meal complimentary

# **SCOOT-IN-SILENCE**

### Seat Specifications

- Available only on Scoot's 787s Dreamliners
- A child-free cabin with all seats fitted with four-way adjustable head-rests that allow guests a much more comfortable journey.

# **ECONOMY CLASS**

### Seat Specifications

- Get value travel, tailored to your specific needs
- Buy just a seat or add anything from tasty meals to baggage allowance, Wi-Fi access, extra legroom and more.
- To make it even easier, we've bundled the most common options together so you can order with one click and enjoy a discount rather than select the extras individually: Fly, FlyBag & FlyBagEat. It all comes with a dash of Scootitude
- 71cm-86cm seat pitch (depending on the seat type (Standard, Front, Stretch seats)
- 11cm-15cm recline

## Luggage Allowance

- Checked baggage: 20kg, available for purchase online
- Carry-on luggage: one piece, max 10kg; or two pieces including a laptop or handbag, max 10kg total

# **Dining**

• Available for purchase online or on board

### **ALL CLASSES**



- ScooTV inflight entertainment streamed to your own device in ScootBiz
- Available for purchase on board for economy



 Scoot passengers who purchase PlusPerks (from SGD\$39 - \$99) can enjoy earning Krisflyer miles, seat selection, booking flexibility and board me first privileges

### **KEY DESTINATIONS**

- Ex Sydney, Melbourne, Gold Coast and Perth
- Singapore
- India
- Thailand
- Greece
- Japan

CONTACT DETAILS
Email: Sales@flyscoot.com

SINGAPORE AIRLINES (SIA) has proudly operated services to Australia since 1967. Over the past 50 years, SIA has grown from twice-weekly flights to Perth and Sydney to one of Australia's largest foreign carriers with over 130 weekly flights from six cities in Australia, offering seamless connectivity through their Changi Airport hub across a global network. Alongside its regional wing SilkAir, and low cost carrier Scoot, SIA provides Australian travellers access to a network of 133 destinations in 37 countries. With a fleet that is amongst the youngest and most modern in the world, guests will enjoy international gourmet cuisine, wines that have been hand-picked by discerning connoisseurs, state-of-the-art in-flight entertainment, and unprecedented levels of comfort which will make them feel right at home. All around the world, Singapore Airlines is a great way to fly.



# **SUITES & FIRST CLASS**

### Seat Specifications

- New A380\*: Designed by Pierrejean Design Studios, the latest Suites represents the epitome of space, comfort and luxury. Featuring a seat upholstered by Poltrona Frau and separate bed for each passenger, which converts to a double bed for couples.
- B777-300ER: Full flat bed & 130° seat recline, seat width 90cm
  - \*Progressively being introduced from December 2017



### Luggage Allowance

- Checked baggage: max 50kg
- Carry-on luggage: two pieces, max 7kg each



- Served on Wedgwood bone china specially designed for Singapore Airlines
- Reserve main course up to 24 hours prior to flight with the Book the Cook menu and dine in a restaurant setting at 30,000ft, with full table service and wines to match the food and altitude

# **BUSINESS CLASS**

### Seat Specifications

- New A380\*: Featuring a seat upholstered by Poltrona Frau that reclines into a full flat bed; centre seats convert into a double bed for couples or a full height centre divider for privacy
- A380, A350-900, B777-300ER and refitted B777-200ER: Full flat bed & up to 130° seat
- B777-300, A330-300, & select B777-200: 8° incline flat, 2-2-2 configuration \*Progressively being introduced from December 2017



### Luggage Allowance

- Checked baggage: max 40kg
- Carry-on luggage: two pieces, max 7kg each



• Reserve main course up to 24 hours prior to flight with the Book the Cook menu, dine-in a restaurant setting in-flight with full table service, and wines to match the food and altitude

# **PREMIUM ECONOMY CLASS**

### Seat Specifications

• 125° seat recline, seat pitch: 95cm, seat width up to 49cm, 2-4-2 configuration and In-Seat power supply (universal)



### Luggage Allowance

- Checked baggage: max 35kg
- Carry-on luggage: one piece, max 7kg

# Dining

- · Choose from three main course options, or pre-order from exclusive Premium Economy Book the Cook menu
- Champagne served throughout the flight

# **ECONOMY CLASS**

# Seat Specifications

- Up to 115° seat recline, seat pitch: 81cm, seat width: up to 47cm
- A380, B777-300ER, & A350-900: In-seat power supply (2 for every 3 seats, or 3 for every 4 seats)



# Luggage Allowance

- Checked baggage: max 30kg
- Carry-on luggage: one piece, max 7kg



• Meals created by an International Culinary Panel of renowned chefs, inspired by cuisines and cultures from around the world

### ALL CLASSES



- Enjoy KrisWorld, with over 1,000\* on demand entertainment options – movies, television programmes, music, games, and apps
- On our the latest A380 aircraft, KrisFlyer members can save their preferences, resume watching movies and sync playlists

\*available on most aircraft



- KrisFlyer is free to join
- · Earn and redeem miles for flights with SQ, MI, VA and Star Alliance partners
- Mix miles and cash for redemption

# ablaClubs & Lounges

- SilverKris lounge available in SIN, SYD, BNE, MEL. ADL, PER, and select global destinations
- Access to worldwide partner lounges

### **KEY DESTINATIONS**

• London, Paris, Frankfurt, Munich, Zurich, Singapore, Bangkok, Jakarta, Tokyo, Beijing, Shanghai, Hong Kong, Mumbai, Delhi

### **CONTACT DETAILS**

Phone: 13 10 11

Website: singaporeair.com





**SOLOMON AIRLINES** is the national carrier of the Solomon Islands flying domestically and internationally. Our flagship A320-200 flies international routes linking Brisbane, Honiara, Port Vila, Nadi and Tarawa. Our code share and interline agreements connect us with major cities around the world.

Guests are given a warm 'welkam' as they board and comfortably settle into business or economy class seating. Inflight they'll enjoy full service all the way on our international routes.

### **BUSINESS CLASS**

### Seat Specifications

- 16 seats in a 2-2 configuration
- A320: 101cm seat pitch, 143.5cm seat width



### Luggage Allowance

- Checked baggage: one piece, max 40kg; Belama Plus Members max 60kg; Belama Corporate, Family and Individual members, one piece, max 50kg
- Carry-on luggage: two pieces, max 10kg combined



- Meals provided by leading caterers in Brisbane, Nadi and Honiara with a selection of champagne, wine, spirits, beer, soft drinks, tea and coffee
- Full complimentary meal service offering two choices

# **ECONOMY CLASS**



- 120 seats in a 3-3 configuration
- A320: 81cm seat pitch, 66cm seat width



### Luggage Allowance

- Checked baggage: one piece, max 30kg; Belama Plus Members max 50kg; Belama Corporate, Family and Individual members, one piece, max 40kg
- Carry-on luggage: one piece, max 7kg



- Meals provided by leading caterers in Brisbane, Nadi and Honiara with a selection of wine, beer, soft drinks, tea and coffee
- Full complimentary meal service offering two

### **ALL CLASSES**



### **Loyalty Programs**

- Belama Club caters for Corporate Executives, Individuals and Families offering:
- Priority check in and Express clearance (Brisbane)
- Additional baggage allowance/Priority baggage
- · Preferential seating
- Belama Club lounge access



• Belama Plus club members and Business Class passengers are offered use of exclusive airport lounges. Relax in air conditioned comfort in the Belama Club Lounge in Honiara, Fiji Airways' Tabua Lounge in Nadi, Air Niugini's Executive Club in Port Moresby and the Qantas Lounge at Brisbane International Airport.

### **KEY DESTINATIONS**

- Brisbane (BNE)
- Nadi (NAN)
- Port Vila (VLI)
- Tarawa (TRW)

### **CONTACT DETAILS**

Phone: 1300 894 311

Website: www.solomonairlines.com



**UNITED AIRLINES** has been serving the Australian market continuously for over 30 years and caters to both business and leisure customers. United operates daily non-stop services from Sydney to Los Angeles, San Francisco and from 20 January 2018, to Houston as well as a daily non-stop service between Melbourne and Los Angeles, providing Australian customers with more than 280 daily connections across the Americas.

In 2016, United replaced the Boeing 777-200s with the 787-9 Dreamliner on the carrier's trans-Pacific services from Sydney and Melbourne. The 787 Dreamliner is revolutionising the flying experience for United customers while delivering unprecedented operating efficiency, comfort and lower emissions. Customers experience greater comfort with improved lighting, bigger windows, larger overhead bins, lower cabin altitude and enhanced ventilation systems, among other passenger-friendly features.



### **BUSINESS CLASS**



### Seat Specifications

- 48 flat-bed seats
- 198cm (6'6") sleeping space
- Custom-designed bedding by Saks Fifth Avenue
- Additional in-seat stowage space



### Luggage Allowance

- Checked baggage: two pieces max 32kg each
- One carry-on bag plus one personal item free of charge
- Carry-on dimensions (max): 22 x 35 x 56 cm



- The United culinary team has truly redefined the inflight dining experience in partnership with the Trotter Project, an organization committed to mentoring and inspiring culinary minds
- Highest-quality wine options curated exclusively by United's Master Sommelier
- Fresh fruit, snacks and sandwiches available at the walk-up bar
- Hot mid-flight snack options are available upon request

# **ECONOMY CLASS**



### Seat Specifications

- Seat pitch: 81cm (32")
- Seat width: 41.4cm-43.9cm (16.3"-17.3")
- Personal touch screen IFE with USB and power outlets

### United Economy Plus

- Seat pitch: 88cm (35") seat pitch
- Seat width: 43.9cm (17.3")
- Personal touch screen IFE with USB and power outlets



### Luggage Allowance

- Checked baggage: two pieces max 23kg each
- One carry-on bag plus one personal item free of charge
- Carry-on dimensions (max): 22 x 35 x 56 cm

# Dining

- Three-course meal service designed by United team of chefs
- Mid-flight snack
- Soft drinks, juices, tea and freshly brewed coffee
- House wines and beer on trans-Pacific flights

# **ALL CLASSES**



### Entertainment

- Gate-to-gate HD touch screen entertainment system in widescreen format with a wide variety of TV shows and movies, including early releases.
- In seat power and USB capabilities.



### Loyalty Programs

- MileagePlus, the world's most rewarding loyalty program<sup>SM</sup>
- Access to one of the most extensive merchandise redemption programs in the industry
- Free membership
- · Part of Star Alliance

# Clubs & Lounges

- United Polaris business class customers have access to:
  - Air New Zealand's Koru lounges in Sydney and Melbourne
  - Singapore Airlines' Silver Kris lounge in Sydney
  - Cathay Pacific lounge in Sydney and Melbourne
- Access to United Arrivals Lounge in San Francisco, which offers showers and light refreshments
- More than 50 United Clubs and lounges in 31 airports worldwide

### **KEY DESTINATIONS**

• Los Angeles, San Francisco, Houston, New York, Denver, Chicago, Washington

### **CONTACT DETAILS**

Phone: 131 777 Website: united.com





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